

## TERMS AND CONTITIONS

The property known as 'I'Ecurie 'Gîte is offered for holiday rental subject to confirmation by either Mr N or Mrs A Denby (the Owners) to the renter (the Client).

- 1 To reserve the Gîte, the Client should check current availability by the Owners' website, by email or phone then complete and send the booking form (either scanned by e-mail or post) to the Owners together with payment of the initial non-refundable deposit (25% of the total rent due). Following receipt of the booking form and deposit, the Owners will return a confirmation invoice and statement.  
This is the formal acceptance of the booking.
- 2 The Owners reserve the right to refuse any booking. In the event of this happening the Client will be advised in writing of any such refusal and all payment will be refunded to the Client.
- 3 The Client is strongly advised to arrange a comprehensive travel insurance policy (including cancellation cover) and to have full cover for the party's personal belongings, public liability, personal accident insurance, etc. since this is not covered by the Owners' insurance and the Client agrees not to pursue any claim whatsoever against the Owner for any events that may occur.  
A 'European Health Insurance Card' (E111 replacement) (which you can apply for using [EHIC online](#), by phone or via the Post Office) is recommended for French health service cover; further details are available from the [Department of Health Travel Advice](#) website.
- 4 The balance of the rental, plus the security deposit (see clause 6) is payable not less than eight weeks before the start of the rental period. If the balance is not received by the due date, the Owners reserve the right to give written notice that the reservation is cancelled. The Client will remain liable to pay the balance of the rent unless the owners are able to re-let the property.
- 5 Reservations made within eight weeks of the start of the rental period require full payment at the time of booking.
- 6 A separate security deposit of £/€100 is required in case of, for example, damage to the property or its contents. However the sum reserved by this clause shall not limit the Client's liability to the Owners. The Owners will account to the Client for the security deposit and will refund the balance due normally within 7 days (21 days max) of the end of the rental period.
- 7 Dishonoured cheques will automatically cancel any reservation made, and the Owners will advise the Client accordingly.
- 8 The rental period shall commence at 3.00pm on the first day and finish at 11.00am on the last day. The Owner will not be obliged to offer the accommodation before the time stated and the Client will not be entitled to remain in occupation after the time stated.
- 9 The maximum number of people (including children) occupying the Gîte must not exceed four plus a baby unless permission has been granted by the Owners in writing. If the Client exceeds these numbers in the property or on the Owners land, a surcharge will apply on a pro-rata basis.
- 10 The Owners will provide bedding, bed linen and tea towels. Personal hand and bath towels are not included as standard, but can be provided for £5 per person, per stay/week (to cover the additional laundry costs).
- 11 The Owners operate a no smoking policy inside the property for the comfort of future guests. Any Client disregarding this condition will forfeit their security deposit.
- 12 The Client and their party agree to be considerate tenants and take good care of the property and its contents, and leave it in a clean and tidy condition at the end of their stay. Although a final inspection is included in the rental price, the Owners reserve the right to make a retention from the security deposit to cover cleaning costs if the Client leaves it in an unacceptable condition. The Client also agrees not to act in any way that might cause disturbance to those resident in neighbouring properties and respect the surrounding area, including vineyards, farmland and woodlands.
- 13 Pets are not permitted.
- 14 Without delay, the Client shall report to the Owners any defects to the property or breakdown of equipment or appliances in the property and grounds. The Owners will then be able to make arrangements to repair/rectify the problem at the earliest opportunity.
- 15 The Owners shall not be liable to the Client:-
  - a For any temporary defect or stoppage in the supply of public services to the property, nor in respect of any equipment, plant, machinery, or appliance in the property or garden.
  - b For the loss, damage or injury, as a result of adverse weather conditions, riot, war, strikes or other matters beyond the control of the Owners.
  - c For the loss, damage or inconvenience caused to or suffered by the Client if the property shall be destroyed or substantially damaged before the start of the rental period and in any such event, the Owners shall within seven days of notification to the Client, refund all sums previously paid in respect of the rental period.
- 16 Under no circumstances shall the Owners liability exceed the amount paid by the Client to the Owners for the rental period.
- 17 Once the Owners confirm the booking, these booking conditions form part of the contract.
- 18 This contract shall be governed by English and French law in every particular.